

MINUTES

Meeting: Chippenham and Villages Area Board

Place: Wiltshire & Swindon History Centre, Chippenham, SN15 3QN

Date: 16 January 2023

Start Time: 7.00 pm Finish Time: 10.00 pm

Please direct any enquiries on these minutes to: Ben Fielding, Senior Democratic Services Officer, (Tel): 01225718656 or (e-mail) benjamin.fielding@wiltshire.gov.uk

Papers available on the Council's website at www.wiltshire.gov.uk

In Attendance:

Wiltshire Councillors

Cllr Ross Henning, Lowden and Rowden (Chair)

Cllr Dr Nick Murry, Monkton (Vice-Chairman)

Cllr Liz Alstrom, Chippenham Hardens & Central

Cllr Adrian Foster, Chippenham Sheldon

Cllr Peter Hutton, Cepen Park and Hunters Moon

Cllr Kathryn Macdermid, Chippenham Hardenhuish

Cllr Nic Puntis, Chippenham Cepen Park & Derriads

Wiltshire Council Officers

Ros Griffiths, Strategic Engagement Partnerships Manager Louisa Young, Area Board Delivery Officer Dominic Argar, Assistant Multimedia Officer Ben Fielding, Senior Democratic Services Officer Kate Blackburn, Director of Public Health Simon Wilson, Major Highways Project Engineer

Town and Parish Councils

Castle Combe Parish Council Chippenham Without Parish Council

Partners

Alison Butler, Older People's Champion Inspector Peter Foster, Wiltshire Police Group Manager Jim Weston, Dorset & Wiltshire Fire and Rescue Service

Total in attendance: 41

| Minute No | Summary of Issues Discussed and Decision |
|--------------|---|
| 1 | Chairman's Welcome and Introductions |
| | The Chairman welcomed everyone to the meeting of the Chippenham and Villages Area Board. The Chairman introduced Area Board Delivery Officer, Louisa Young to the Area Board and provided an overview of her role. |
| | Heather Perry from the Wiltshire & Swindon History Centre provided the Area Board with a welcome to the venue and provided an overview of the History Centre and its archiving function. |
| 2 | <u>Apologies</u> |
| | Apologies for absence were received from Cllr Howard Greenman, Cllr Nick Botterill, Cllr Clare Cape and Cllr Adrian Andrews of Stanton St Quintin Parish Council. |
| 3 | <u>Minutes</u> |
| | The minutes of the meeting held on 26 September 2022 were presented for consideration and it was; |
| | Resolved: |
| | To approve and sign as a true and correct record of the minutes of the meeting held on 26 September 2022. |
| 4 | Declarations of Interest |
| | Cllr Adrian Foster declared that in relation to Item 8, he was member of Sheldon Road Methodist church and would therefore not take part in the vote. |
| | Cllr Dr Nick Murry declared that in relation to Item 8, he was on the Chippenham Town Council Board for Waste Not Want Not and would therefore not take part in the vote. |
| 5 | Chairman's Announcements |
| | The Chairman made the following announcements, which were contained in the agenda pack. |
| | • Cost of Living Update The Chairman drew attention to a briefing note attached to the agenda pack from the Engagement and Partnerships Team from Wiltshire Council, which outlined the role of Area Boards and examples of how they can support the cost of living in Wiltshire. In addition, attention was drawn to a further Cost of Living update included within the agenda pack, which detailed how Wiltshire Council is focusing on three principal areas to meet the Cost-of-Living crisis. Namely |

support for Businesses, Staff and the People in Wiltshire communities. Under each of the three principal areas within the update, guidance and information was provided as well as useful contact details.

Voluntary Community and Social Enterprise (VCSE) Alliance (BSW Integrated Care Board) Update

The Chairman noted that within the agenda pack was an update from the Voluntary Community and Social Enterprise (VCSE) Alliance (BSW Integrated Care Board). The updated provided an overview of the role of the VCSE leadership alliance as well as noting the progress which had been made so far within the voluntary sector over the past 18 months.

Wiltshire Council Climate Strategy Delivery Plans

The Chairman noted that attached to the agenda pack was a briefing note, which set out details of the new delivery plans to support the Council's adopted Climate Strategy. It was noted that Two climate strategy delivery plans have been developed using evidence from the Pathways studies as well as input from officers across the council and councillors, in particular Cabinet and the Climate Emergency Task Group. Both plans would cover the period 2022-24. In addition, next steps were outlined in the briefing note as well as how the plans will provide a valuable framework towards the Council's seven delivery themes of climate strategy.

• Update from Community First

The Chairman drew reference to an update included within the agenda pack from Community First. The update covered their recent AGM and Awards celebration, which took place on 12 October 2022 as well as a volunteer recruitment campaign and current vacancies that they were looking to recruit to. The following Enquiry Form allows those interested to get in touch with Community First for more information.

Wiltshire Council Grants for Electric Vehicle Chargers

The Chairman drew attention to the agenda pack which included a briefing note that acted as a follow up to the well-attended EV Charging Infrastructure for Town & Parish Councils Webinar that took place on 14 of September 2022. Included within the briefing note was links and materials which would allow interested parties to progress their intentions to have EV Chargers in their communities.

• King Charles III Coronation – Community Celebrations

The Chairman drew attention to the agenda pack which included a briefing note which aimed to ensure that communities wishing to celebrate the King's Coronation were signposted to the council's web page where they would find the appropriate tools, support, and guidance to apply to hold a community party. Further details could be found within the agenda pack.

Proposed Police Precept Increase for 2023-24

The Chairman drew attention to the agenda pack which included a briefing note

which outlined that a survey to gauge public reaction to a proposal which could see the average police precept rise by up to £15 a year had been launched by Wiltshire's Police and Crime Commissioner. The briefing note acknowledged that an early indication of a 1% increase in the Government's grant would mean that if the police precept stayed at the current rate of £241.27 for a Band D property, Wiltshire Police would have to make £5.5m worth of savings. Further information as well as the link to access the survey was available within the agenda pack.

• Wiltshire Families and Children's Transformation (FACT) Partnership Family Help Project Background Briefing

The Chairman drew attention to the agenda pack which included a briefing note that explained that Wiltshire's multi-agency FACT partnership had identified how partners work together as a system to provide early intervention and prevention (Family Help) as a priority transformation activity for the next two years. These new Family Help arrangements would ensure that children, young people, and families would be able to access the right help at the right time through a coordinated approach to prevention and early intervention. Further information was included within the pack regarding what the project would aim to deliver across Wiltshire as well as a pilot that was set to take place in Warminster and Westbury.

Shared Lives and Future Area Board Items

The Chairman updated the Area Board that the following items would likely be heard at the next meeting of the Chippenham and Villages Area Board on 13 March 2023:

- A presentation from the Wiltshire Council Shared Lives Team
- A presentation from local housing supplier, GreenSquareAccord.
- An update from a representative from Chippenham Hospital.

Cabinet Discussion on the HIF

The Chairman noted that recently at the Cabinet meeting, which took place on 13 December 2022, Cllr Richard Clewer, Leader and Cabinet Member for Climate Change, MCI, Economic Development, Heritage, Arts, Tourism and Health & Wellbeing presented a report which provided an update on progress of the Future Chippenham programme since the Cabinet decision in July 2022 to pause design work subject to reaching agreement on the revised Grant Determination Agreement (GDA) with Homes England. The link to the report as well as the minutes and meeting recording could be found via the following link: Agenda for Cabinet on Tuesday 13 December 2022, 10.00 am | Wiltshire Council

• Abbeyfield School Expansion Plans

The Chairman outlined that Abbeyfield School recently held a drop-in session on Wednesday 11 January to enable people to view plans for a proposed three-phase expansion to the school.

Robert Whitrow – Chairman of Langley Burrell Without PC

The Chairman and Area Board paid respects to Langley Burrell Without Parish Council Chairman, Robert Whitrow who had passed away on Saturday 7 January 2023.

6 Town, Parish and Partner Updates

Updates were received from the following partners:

Wiltshire Police

The Area Board received an update from Inspector Peter Foster, which covered the following points:

- Inspector Foster provided an overview of the recent team changes as well as the responsibilities that he had been given since starting in his position two weeks ago.
- An arson had recently taken place on London Road for the second time in under a month, with an investigation now taking place with the CID department. Though currently there had been no arrests, it was stated that this was not a risk to the wider public.
- The Neighbourhood Policing Team had recently conducted some work which had recently led to two local males being given significant sentences for conspiracy to supply drugs.
- Work has been conducted to reduce anti-social behaviour, including partial closing orders, work with homeless teams and a drugs warrant in Westcroft.

Following the presentation there was time for the following questions and points to be raised:

- The Area Board placed on record their thanks to Sergeant James Brain and questioned how they could promote the recruitment of Specials to the Police force.
- It was raised that in Easton Lane a road closure had been put in place to allow for pedestrian and cycle use, however this has persistently been used illegally by motorbikes and therefore visible policing would be appreciated.
- Feedback was provided in relation to a recent talk provided by the Police and Crime Commissioner, Philip Wilkinson, where he stated there was an aim to "get back to basics" in rural areas with working together.
- It was stated that recently a rural community had worked together to help find a rough sleeper who had almost fallen into the river.
- Inspector Foster stated that it is harder for the police when they don't have intelligence and that he is keen to work the PCC to ensure rural communities don't feel left out.
- The issue of speeding was raised, with incidents having taken place on the A350 and the A420, Bristol Road.
- In regard to priorities, it was suggested that the police consider safety at night in Monkton Park, knife crime and anti-social behaviour in the

Saddlers Mead carpark. Inspector Foster noted that 11 calls had been logged regarding Saddlers Mead since October and that this was a difficult area to resource and catch people.

 The Chairman stated that people could keep up to date with the work of the Police through their Facebook and Twitter pages.

Dorset & Wiltshire Fire and Rescue Service

The Area Board received an update from Group Manager Jim Weston, which covered the following points:

- Jim Weston provided an overview of his team, that covers the Wiltshire Area and included five Station Managers.
- It was stated that a report provided by the Fire Service would be attached to the minutes and would include a range of links and information to address any safety concerns as well as issues such as flooding.
- Community Safety work has been ongoing, including prevention work such as Safe and Well visits, which include the fitting of smoke detectors for free.
- Fire Safety Protection work has been ongoing, and the service has supported authorities and private landlords with safety matters. A link for general enquiries was available within the report.
- Though Chippenham has a strong staffing level, the service is still looking for more on call firefighters in rural towns.
- A positive news story was shared regarding how firefighters in Malmesbury resuscitated and saved the life of a gentleman who had had a cardiac arrest.
- Local Deputy Chief Fire Officer, Derek James was recognised within the New Year's Honours List with the Kings Fire Service medal.
- It was stated that recently there has been an increase in demand and calls due to flooding, with the service encouraging people not to drive through flood water and to make plans for their homes should they have concerns.
- It was noted that in December there had been 3 deliberate fires, no accidental dwelling fires, 6 domestic alarm and 9 non-domestic alarm signals as well as 2 road traffic collisions.

Following the presentation there was time for the following questions and points to be raised:

- Cllr Nic Puntis thanked the Fire Service for their work with Wiltshire
 Council that had prevented flooding related problems. Cllr Puntis also
 reiterated that drivers should not attempt to drive through flood water and
 that with the temperature set to drop, the sitting water on roads would
 likely freeze and pose a danger.
- It was suggested that the Fire Service conduct a publicity push regarding wishing lanterns, which pose a danger to rural communities.
- Clarity was provided regarding manhole covers, with it stated that if they

have lifted and pose an immediate hazard the Fire Service should be called, but otherwise the My Wilts app should be used to report such issues.

Bath and Northeast Somerset, Swindon and Wiltshire Integrated Care Board

The Area Board noted a written update attached to the agenda pack. In addition, Director of Public Health, Kate Blackburn updated that she had spoken to the Director of Place for the Wiltshire ICB and that they would attend a future Area Board to discuss the Chippenham Hospital.

• Alison Butler - Older People's Champion

The importance of having discussions about end-of-life care with family members was discussed. It was suggested that such a discussion could be worthwhile when the ICB Director of Place would attend a future Area Board meeting.

Healthwatch Wiltshire

The Area Board noted a written update attached to the agenda.

Town and Parish Councils

Chairman of Castle Combe Parish Council, Fred Winup spoke to the Area Board:

- Cllr Winup stated that Castle Combe Parish Council had been grateful for the personal interest taken by the Area Board and Cllr Henning as the LHFIG Chairman; as well as how Cllr Henning had written on behalf of the Parish Council since the last meeting of the Area Board.
- Cllr Winup reiterated how the Parish Council believed that Wiltshire
 Council briefings had not mentioned safety issues caused by the decision
 to charge for the use of the Castle Combe carpark.
- It was stated that the Parish Council had enquired about the consultations that had taken place in relation to the decision, however no information was able to be provided by Wiltshire Council.
- It was also noted that though the parking charges had been introduced to encourage public transport, this would not be feasible due to there only being three buses a day, which would also not run on Bank Holidays or Sundays.
- Cllr Winup drew reference to the report included within the Agenda Supplement, which posed questions to the Wiltshire Council Executive.

Following the presentation there was time for the following questions and points to be raised:

Cllr Puntis stated that there was now a new Cabinet Member for Highways and that he would meet with her to raise the issue.

A350 Chippenham Bypass Works Presentation

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The Area Board received a presentation from Steve Wilson (Major Highways Project Engineer, Wiltshire Council), regarding the A350 Bypass Works. The presentation covered the following points:

- It was outlined that the scheme is currently at a stage of public engagement for Phases 4 and 5. This had involved a webinar with a Q+A, a static display in Chippenham Library with a questionnaire and a dedicated page including an information booklet: <u>A350 highway</u> improvements, Chippenham - Wiltshire Council
- The history of the A350 was outlined, with it noted that since a public inquiry in the 1990s there had been planning consent for a dual carriageway, with 3 phases already completed.
- Phases 4 and 5 of the scheme were outlined as follows:
 - Bumpers Farm Roundabout Improvements
 - Phase 4 Dualling (Chequers to Lackham)
 - Phase 5 Dualling (Bumpers Farm to Cepen Park South)
 - Lackham Roundabout Capacity Enhancements
- The benefits of the scheme were outlined to the Area Board, which could be characterised as local benefits that would translate into wider regional benefits.
- Before and After images were provided to demonstrate the work completed as part of previous dualling schemes.
- The speed limits for the proposed dualled sections were outlined, with it
 noted that though most of the bypass would be subject to the national
 speed limit, some sections would be reduced to 40/50mph where
 appropriate. It was also noted that there would be a formal consultation
 regarding traffic regulation orders.
- The improvements to the Bumpers Farm Roundabout were detailed, including traffic signals and additional lanes. The impact on traffic at the roundabout was also discussed and illustrated with proposed numeric changes to queuing.
- Facilities for pedestrians and cyclists along the A350 were outlined, including Bumpers Farm Roundabout, Chippenham Rugby Club, Drake Crescent and Saltersford Lane.
- The environmental impact of the scheme was discussed, with it noted that Atkins would produce an environmental impact assessment, which would then be used to identify potential mitigation measures.
- The next steps of the consultation and scheme were outlined, with it requested that the questionnaire on the website be completed by 3 February 2023.

Following the update there was time for the following questions and points to be raised:

- Positive feedback was provided regarding the use of footpaths, cycle routes and thought regarding the traffic problems around Bumpers Farm.
- It was suggested that the scheme would be a positive opportunity for

Chippenham Rugby Club to have a graded access and egress onto the A350. The Highways Officer stated that such an access would be subject to a planning application proposed by the Rugby Club followed by Officer's recommendations to balance the impacts of the proposal. The Highways officer noted that it would make sense to coordinate the delivery of the A350 dualling scheme with a potential planning application, with the example of the Southpoint Roundabout cited.

- The issue of drainage was raised, with it noted that the existing carriageway on the eastern side would not be touched and that there would be no changes to existing drainage ponds. Additionally, for the western side of the carriageway there would be assessments regarding water collection, with there likely to be new drainage solutions proposed such as attenuation ponds rather than relying on existing solutions.
- It was suggested that the proposed dualling would make current noise issues caused by the A350 worse, to which it was clarified by the Highways Officer that noise modelling and surveys had taken place in 2022 and had been future tested until 2036. It was also stated that though there had been similar noise concerns regarding the previous 3 dualling schemes, few complaints had since been received and that Atkins had suggested that noise change would be minimal and would not justify an acoustic barrier. Additionally, the surface of the road would be considered to use materials that would cause less noise production.
- Should residents encounter problems with noise, they would be entitled to make a Part 1 claim through the Land Compensation Act 1973.
- A member of the public proposed that the Chair and Area Board write to the Cabinet Member for Highways to request the following mitigations of acoustic fencing and a consistent 50mph speed limit throughout the scheme. The Chairman stated that he would discuss this outside of the meeting with Area Board Members.
- Cllrs Stephen Eades and Howard Ham spoke on behalf of Chippenham Without Parish Council and stated that the potential planning proposal from Chippenham Rugby Club would be positive and would hopefully welcome more people to the Parish as well as Cepen Park. It was noted that the Parish had sought reassurance form the Rugby Club that any potential access would not lead to a back route from the existing car park into the Parish, which would set a precedent for development.
- Cllr Eades suggested that the 70mph speed limit heading towards a roundabout might potentially pose danger, to which the Highways Officer stated that the speed limit would not be on the roundabout itself and there would be a reduction in advance of the roundabout such as a countdown, rumble strips or cross markings.
- It was also clarified that an existing culvert that would cross under Phase
 5 would be extended and developed to promote biodiversity.

8 Area Board Funding

The Area Board considered the following applications for funding:

Community Area Grants:

 St Peter's Church Chippenham - £650 towards Kitchen Equipment - St Peters Community Lunch Project.

Resolved:

St Peter's Church was awarded £650 towards Kitchen Equipment - St Peters Community Lunch Project.

 Yatton Keynell Recreation Association - £5,000 towards Zip wire upgrade.

Resolved:

Yatton Keynell Recreation Association was awarded £5,000 towards Zip wire upgrade.

Older and Vulnerable Adults Funding:

 Waste Not Want Not - £750 towards 2023 Publicity and Advertising Campaign of WNWNs services.

Resolved:

Waste Not Want Not was awarded £750 towards 2023 Publicity and Advertising Campaign of WNWNs services.

 Doorway Wiltshire - £5,000 towards Support Worker to enable Doorway to expand its service

Resolved:

Doorway Wiltshire was awarded £5,000 towards Support Worker to enable Doorway to expand its service. The Area Board agreed to split the funding between £2,500 youth funding and £2,500 older and vulnerable adults funding. In addition, that the application would be added to the Local Youth Network agenda.

Youth Grants:

• The Open Blue Trust - £3,169 towards Welly Place Youth Community Integration and Transition.

Resolved:

The Open Blue Trust was awarded £3,169 towards Welly Place Youth Community Integration and Transition.

| | Sheldon Road Methodist Church - £1,970 towards Autumn and Summer Youth Programme. Resolved: |
|----|---|
| | Sheldon Road Methodist Church was awarded £1,970 towards Autumn and Summer Youth Programme. |
| 9 | Chippenham Community Conference |
| | The Chairman proposed that this item be heard at the next meeting, which was seconded by Cllr Peter Hutton and then voted on in support by Members. |
| 10 | Area Board Priority and Working Group Update |
| | The Chairman proposed that this item be heard at the next meeting, which was seconded by Cllr Peter Hutton and then voted on in support by Members. |
| 11 | Local Highways and Footway Improvement Group (LHFIG) |
| | The minutes and recommendations from the LHFIG meeting held on 4 October 2022 were introduced. After which, it was; |
| | Resolved: |
| | The minutes of the Local Highways and Footway Improvement Group meeting held on 4 October 2022 were agreed as a correct record. |
| 12 | <u>Urgent Items</u> |
| | It was suggested that a representative from Wiltshire Council attend a future Area Board to discuss rough sleepers. |
| 13 | Close |
| | The date of the next meeting is 13 March 2023. |





DORSET & WILTSHIRE FIRE & RESCUE SERVICE WILTSHIRE AREA BOARD REPORT

Community Safety Plan

DWFRS Community Safety Plan can be found on the DWFRS website; http://www.dwfire.org.uk/community-safety-plan/

Prevention

We are committed to making a real difference to the lives of people in Dorset and Wiltshire. Our aim is to reduce the level of risk and harm to our communities from fire, targeting those most at risk. We do this primarily through our Safe and Well visits.

A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

Are you or anyone you know:-

- Over the age of 65?
- Need a smoke detector?
- Have a long-term health condition?
- Suffer from poor hearing or sight loss?
- Would you struggle to escape in the event of a fire?

If you can answer yes to more than one of these questions, then please call us on 0800 038 2323 or visit https://www.dwfire.org.uk/safety/safe-and-well-visits/



Protection

On-going interaction by Protection Team members with Local Authorities, Private landlords and tenants regarding fire safety-related matters: external cladding systems; fire detection and warning systems; fire resisting doors (& self-closers); combustibility/fire resistance of construction materials; commercial and residential sprinklers systems and water-mist suppression systems

General Enquiries

If you have a general fire safety enquiry regarding commercial property, please email fire.safety@dwfire.org.uk and the Fire Safety Team will respond in office hours.

Fire Safety Complaint

If you wish to tell us about fire safety risks in commercial premises, such as locked or blocked fire exits, you have three options:

- You can email the fire safety department at enforcement@dwfire.org.uk
- Call 01722 69 1717 during office hours (9am-5pm).
- Call our Service Control Centre on 0306 799 0019 out of office hours (5pm-9am)

On Call Recruitment

Have you always wondered if you could join the fire service, but haven't had the opportunity to find out more? Have you found yourself seeking your next challenge, keen to give back to the local community or wanting to learn new skills including leadership and teamwork? Then becoming an on-call firefighter is for you.

As a paid position, on-call firefighters commit anywhere between 60 to 120 hours per week, during which time they must be able to respond to the station immediately.

Many have 'normal' jobs during the day, then upon their return home make themselves available overnight or during the weekends. Some of our crew respond from their workplaces during the day, and we are very grateful to their employers for releasing them to perform their vital duties.

Anyone over 18 years old can apply (although you can also apply once you are 17½) you must be able to respond and attend the fire station within 5-8 minutes, you have a good standard of physical fitness (i.e. you are generally active), and you must have the right to work in the UK.

Further information on becoming an On Call Firefighter can be found at www.dwfire.org.uk/working-for-us/on-call-firefighters/ or should you have any questions, you can call **01722 691444**.



Recent News & Events

Local man says thank you after firefighters save his life



A man whose life was saved by Malmesbury firefighters has been to the fire station to thank them.

Ray Gilson, 75, had been at the town's football club on 7 November for a skittle match when he collapsed, banging his head on a pool table as he fell.

The fire crew were on station for their weekly drill night when a member of the public came in and asked for help. A team of six immediately went to the clubhouse and found Ray to be not breathing and unresponsive.

After starting CPR and using their defibrillator to administer four shocks, the crew successfully restarted Ray's heart and, by the time South Western Ambulance Service took him to hospital, he was conscious and starting to respond to the crew.

After 10 days at Bristol Heart Institute, Ray was able to return to his home in Sutton Benger and is now making a good recovery.

On Monday (19 December), Ray visited Malmesbury fire station to give his personal thanks to Watch Manager Chris Harvey, Crew Manager Jamie Johnstone, and Firefighters Bret Gardiner, Alex Hughes, Neil Risby and Jae Wright.

Mr Gilson said: "The fire service saved my life. I know how lucky I was that they were at the station that evening doing training. I wouldn't have been here if they weren't there that night."



<u>DWFRS celebrates after Deputy Chief Fire Officer is recognised in</u> New Year Honours List



Dorset & Wiltshire Fire and Rescue Service is celebrating with Deputy Chief Fire Officer (DCFO) Derek James today, after he was recognised with a King's Fire Service Medal (KFSM) in the 2023 New Year Honours List.

DCFO James has been recognised for his outstanding leadership and commitment to serving the communities of Dorset & Wiltshire. Derek was instrumental in the formation of Dorset & Wiltshire Fire and Rescue Service and Authority in 2016. Derek's vision helped protect frontline services, while achieving savings of over £8m per year and subsequently securing high ratings from government Inspectors.

Driving in adverse conditions



The best way to be safe in extremely bad weather is to avoid driving at all. However, that's not always possible. In addition, bad weather can be unpredictable and it's common to get caught out while on the road.

For further information, please visit: -

https://www.dwfire.org.uk/education/road-safety/driving-in-adverse-conditions/



Flooding



Over recent years, we have seen more and more properties affected by flooding during periods of significant rain.

Flooding can be caused by rivers and watercourses overflowing; it can also be caused by drains and culverts being

unable to cope with excess surface water on the roads. Everyone whose home is at risk of flooding should have a plan of what to do if the worst happens.

Please note, the fire and rescue service may not always be able to help in the event of a flood. While your property may be flooded, there has to be a certain level of water before we can pump it away, and we have to be able to pump it somewhere without it having a detrimental effect elsewhere. This often means waiting until the rain has stopped or the river level has fallen.

As such, a fire crew will not automatically be sent; depending on the volume of calls, we may be able to send an officer to assess the situation and, if they feel that we can assist, they will call for a fire crew. The fire service can only help in certain situations, such as if there is risk to life, or water is affecting electrics, leading to a risk of fire. Please only call 999 if these risks exist.

For further information, please visit: - https://www.dwfire.org.uk/safety/flooding/

Energy saving tips



There are various ways to save energy around the home, and every penny counts with the costs of gas and electricity going up as they are. There's lots of advice online about ways to

reduce your energy usage – such as www.energysavingtrust.org.uk/energy-at-home

Please also visit https://www.dwfire.org.uk/safety/save-safely/energy-saving-tips/ for further information and ideas.



Demand

Total Fire Calls for - Chippenham. Fire Station for period - December.

| Category | Total Incidents |
|---------------------------|-----------------|
| Deliberate Fires | 3 |
| Accidental Dwelling Fires | 0 |
| AFA Domestic | 6 |
| AFA Non Domestic | 9 |
| RTC | 2 |
| Total | 20 |

Local Incidents of Note

| | | Station Manager |
|--------|---------|-----------------|
| Email: | | dwfire.org.uk |
| | Tel: | |
| | Mobile: | |